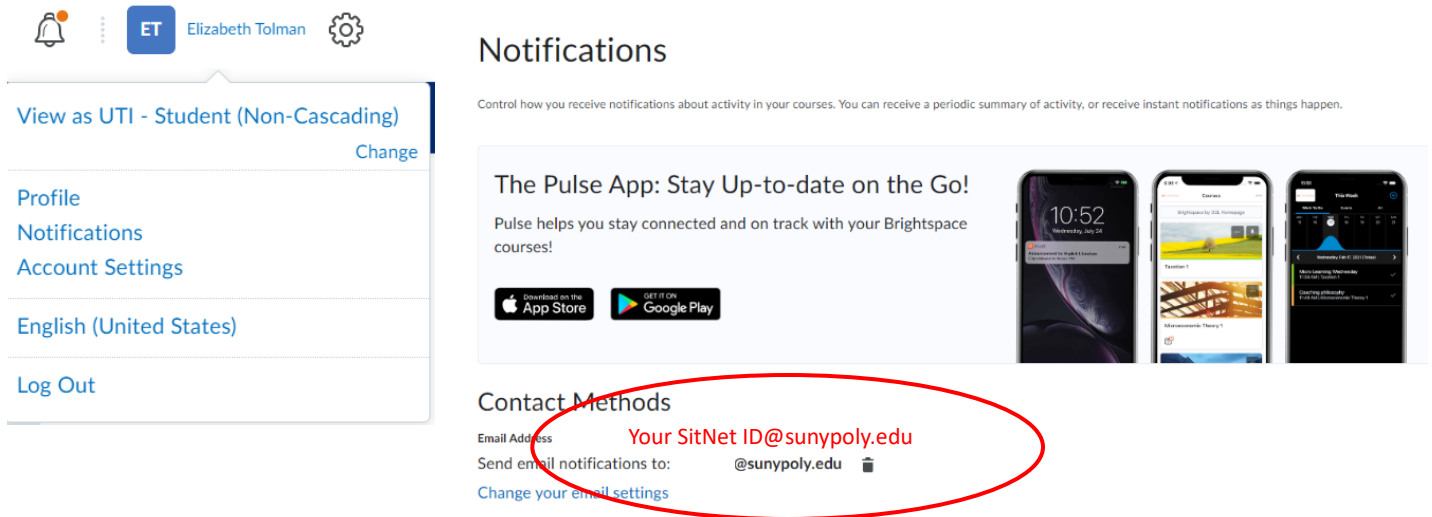


## Email and Brightspace

Email from your professors is sent to the email address set up by SUNY. If you have taken courses taught in Brightspace at more than one campus/high school, then your email may not reflect your SUNY Poly email address.

To check your email address, log into Brightspace, click on your name in the upper right corner of the page. Select Notifications



**Notifications**

Control how you receive notifications about activity in your courses. You can receive a periodic summary of activity, or receive instant notifications as things happen.

**The Pulse App: Stay Up-to-date on the Go!**

Pulse helps you stay connected and on track with your Brightspace courses!

Download on the App Store | GET IT ON Google Play

**Contact Methods**

Email Address: **Your SitNet ID@sunypoly.edu**

Send email notifications to: @sunypoly.edu

[Change your email settings](#)

If the email displayed here is not a valid email address that you check on a regular basis, you should have it updated to your SUNY Poly email address.

Here is the link to their support site, you need to Create a Support Ticket to have your email address updated in Brightspace:

<https://online.suny.edu/help/>

## Important note of emailing your professors or classmates

It is also important to note that you cannot reply to an email sent to you from Brightspace. You need to respond via normal Outlook email to their SUNY Poly email addresses